Grant M. Gibbons

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Sterling, VA 20164

EDUCATION:
George Mason University, Fairfax, VA
Bachelors of Science in Marketing
Graduated May 2006; GPA 3.46;

EXPERIENCE:
Automation Test Engineer   Jan 2022 - Present
   MicroHealth, LLC

- Use Eggplant Functional to build automated test Millennium applications to the specifications of Veterans Association
- Use Eggplant Functional to build helper handlers
- Communicate with team members in person and remotely using Microsoft Teams and Slack
- Created QA documentation for QA processes and Coding standards
- Document development progress in Jira
- Commit new Automation Scripts to the Git Repo and Federal Enclave using Source Tree, GITHub Desktop, and GIT GUI
- Provide daily updates in Stand-Up meetings
- Run and maintain existing automation scripts
- Mentor and train new hires on Eggplant Functional and the coding standards
- Troubleshoot existing test scripts that are having issues that were developed by Jr Engineers
- Refactor existing scripts to meet new standards
- Maintain a level 3 public trust and maintain compliance for access in the Federal enclave

Advanced Quality Assurance Engineer   Oct 2019 – Jan 2022
   Movista

- Run daily SCRUM stand up meetings, and weekly Sprint review/planning meetings for development team
- Estimated, prioritized, planned, and coordinated quality testing activities using Jira
- Used Selenium Webdriver.io and PyCharm Selenium to build automated test to automate the QA process
- Manually test new development
- Created QA documentation for QA processes and maintained the documentation on Confluence
- Used SQL to test database entries
- Created and designed test cases and upload them to Confluence
- Translated test cases in Confluence into Xray using a behavior driven framework
- Trained employees on the Legacy Natural Insight product
- Investigating client issues before they are prioritized for developer resources
- Find both new and existing bug, and document them in Jira
- Tested mobile applications in both Apple and Android

Quality Assurance Engineer   June 2015 – Oct 2019
   Natural Insight
- Work with Developers, Client Services, and other stake holders to ensure that new software meets the requirements and is of the highest quality with Jira and CodeBeamer software.
- Used Selenium Webdriver.io to build automated test to automate the QA process
- Manually tested new development
- Find both new and existing bug, and document them in Jira
- Created QA documentation for QA processes and maintained the documentation on Confluence
- Reduced production bug tickets from 53% of the new tickets to just 16% of new tickets added
- As the sole member of the QA department, I ran the QA operations for the company

Sr Business Analyst   March 2007 – June 2015
   Natural Insight
- Responsible for maintaining relationship with the clients that made up over 80% of our revenue
- Scripted, Recorded, Edited, and Produced over 100 Training, Marketing, and Technical Videos
- Flew to new client's office to train executives and managers how to use our workforce management software
- Trained and Mentored new Employees added to the team
- Identified and documented problems with new software releases
- Defined new process for new client launch that reduced launch time from 7 months after contract signing, to less than a month.
- Created references for users by creating and maintaining Training Guides
- Created and managed a presence for the company in social media

Independent Consultant   March 2006 – February 2007
   SportsAnnouncing.com
- Created the logo for SportsAnnouncing.com
- Designed the business cards for SportsAnnouncing.com
- Operated Stadium score board for the Potomac Nationals
- Called in the scores of MiLB game to MLB

Marketing Representative   2005-2006
   The Virginian Continuing Care Retirement Community

SKILLS:
Eggplant Functional, Scrum, Agile, User Stories, Backlog management, Jira, Confluence, XRay, Selenium, WebdriverIO, SQL, JavaScript, PyCharm, Camtasia, Snagit, CodeBeamer, Sequel Ace, Microsoft Office suite